

Privacy Policy Effective Date: March 21, 2019

Purpose of the Privacy Policy. Bristol-Myers Squibb and Pfizer have entered into a co-development and co-promotion agreement for Eliquis® (apixaban). Bristol-Myers Squibb and Pfizer respect the privacy of visitors to this website and understand the importance of protecting your personally identifiable information. Bristol-Myers Squibb and Pfizer developed this Privacy Policy to provide information about our practices regarding the collection, use, and disclosure of personally identifiable information in connection with your use of this website. We encourage you to read this Privacy Policy before submitting information. By using this website, you acknowledge that you understand and agree to the terms of the Eliquis Privacy Policy.

Information Voluntarily Provided by Users. You can visit much of the website without telling us who you are or providing us with other personally identifiable information. Some areas of the website allow you to contact us to ask questions or provide comments. When you communicate with us and request a response, we ask for your name and contact information. Some areas of the website may also require that you submit information in order to access specific content, features, interactive tools, services or to participate in a particular activity. For example, to create an online account or online user profile, or to subscribe to a newsletter, we may ask for your name, contact information, professional credentials, and other additional information so we can complete your request. You may always choose not to provide the required information, but then you may not be able to participate in the particular activity that requires the information.

Information Collected From Third Party Sources. We occasionally supplement your personally identifiable information with information we receive from other sources, e.g., in order to verify your contact information, professional status, and specialty, and/or to provide you with more tailored information about our products and services.

Use of Your Personally Identifiable Information. We use your personally identifiable information, such as your name, postal address, email address, telephone number, or other information, such as your educational level or medical information, to provide you with the products, services, and information you request, to provide you with customer service, to communicate with you and solicit your feedback (e.g., through surveys), as well as to improve our website, products, and services. You may opt out of these communications by contacting us as indicated below. We may personalize and customize this website with references to products and/or services that we believe may be of interest to you, e.g., based on your previous interactions, information you have provided to us, or information about you that we have collected from third party sources.

In addition to the above, Bristol-Myers Squibb may contact you through a variety of means such as postal mail, phone, or email to provide you with programs, services, and educational information relating to other Bristol-Myers Squibb products and services Bristol-Myers Squibb believes may be of interest to you unless you opt out of these communications by contacting Bristol-Myers Squibb as indicated in the **Update and Correction of Personally Identifiable Information** section below. Pfizer will only use your information in connection with Eliquis and related disease-states, information, and services unless you opt in to receive information relating to other Pfizer products and services.

- **Disclosure of Personally Identifiable Information.** Bristol-Myers Squibb and Pfizer do not sell or share personally identifiable information about you except as described in this Privacy Policy and any other applicable privacy notices or opt-ins. Bristol-Myers Squibb and Pfizer may disclose your personally identifiable information from this website to each other and third parties as described below.

- **Subsidiaries and Affiliates.** Bristol-Myers Squibb and Pfizer may each share your personally identifiable information with their respective subsidiaries and affiliates.
- **Service Providers.** We contract with other companies and individuals to help provide you with our website, services, and/or products. We may disclose your personally identifiable information to our third party suppliers, agents, contractors, or other service providers working on behalf of Bristol-Myers Squibb and Pfizer in connection with the services that they perform. These service providers may only treat your personally identifiable information in a manner consistent with this Privacy Policy.
- **Transfer of Control.** We may decide to reorganize or divest part or all of a business or a line of our business, including our information databases and websites, through a sale, divestiture, merger, acquisition, or other means of transfer. In any such circumstance, personally identifiable information may be shared with, sold, transferred, rented, licensed, or otherwise provided or made available by us or on our behalf to actual or potential parties to, and in connection with, the contemplated transaction (without your consent or any further notice to you). In such circumstances, we will seek written assurances that personally identifiable information submitted through this website will be protected appropriately.
- **Legal & Regulatory Requirements.** If you contact us regarding your experience with using any of our products, we may use the information you provide in submitting reports to the U.S. Food and Drug Administration, and as otherwise required of us by law or governmental audit. We may also use the information to contact your healthcare professional to follow up regarding an unexpected event involving the use of any one of our products. You understand that in order to comply with the law, we may not be permitted to comply with your request to amend or remove personally identifiable information that was provided to us by a healthcare professional or a consumer regarding an adverse event or reaction involving medicine, medical products, or medical devices.
- **Law Enforcement.** In rare situations, we may be required by court order or other legal or regulatory process, or as otherwise required by law to divulge personally identifiable information to law enforcement authorities, the courts, or regulatory authorities. Bristol-Myers Squibb and Pfizer will cooperate in responding to such requests, in accordance with the regulatory or legal process, and will take appropriate measures to ensure that the requester understands the sensitive nature of any health-related personally identifiable information they receive.

Submissions. Use and Disclosure of Non-Personally Identifiable Information. Bristol-Myers Squibb and Pfizer will not treat as confidential any information that you provide that is not personally identifiable, such as questions, comments, ideas, or suggestions. You should be aware that Bristol-Myers Squibb and Pfizer will be free to disclose through any means and use for any purpose such information at their sole discretion. By providing such information to Bristol-Myers Squibb and Pfizer, you understand and agree that no relationship has been created between Bristol-Myers Squibb and/or Pfizer and you, and Bristol-Myers Squibb and Pfizer have no obligation to you whatsoever regarding that information.

Information You Share with Others. Bristol-Myers Squibb and Pfizer may provide interactive tools allowing the sharing of information with others, such as those that enable health care professionals to forward educational materials to a patient via an email containing a link. To enable information sharing, we may collect personally identifiable information; however, Bristol-Myers Squibb and Pfizer do not view or store such information. Some tools offered may be third party tools such as social media sharing widgets. Please be sure to review the legal notice and privacy policy of any third parties because they may be different from those governing this website.

Tell-A-Friend. You may also choose to tell a friend about an Eliquis® (apixaban) site. In such instances you will be asked to provide your friend's information, such as name and email address, in addition to your own information. We will use the information to deliver an email to your friend inviting him or her

to visit the site through an email link. Bristol-Myers Squibb and Pfizer do not view or store your friend's information. The information will only be used to send the invitation email.

Update and Correction of Personally Identifiable Information. You may contact us to update or correct much of your personally identifiable information (other than the limited information described above in the Legal & Regulatory Requirements section of this Eliquis Privacy Policy), or to opt out from our mailings and other services and communications that you may have signed up for. To do so, please contact us at 855-ELIQUIS (354-7847).

Security. Bristol-Myers Squibb and Pfizer take reasonable precautions to maintain the protection of personally identifiable information collected through this website. We have established appropriate technical, physical, and administrative controls to safeguard and help prevent unauthorized access to your personally identifiable information. However, we cannot guarantee that this website is completely secure from people who might attempt to evade our security measures or intercept transmissions over the Internet.

Use of Cookies. We may store some information on your computer using a technique most browsers support called "cookies." The cookies may be used for a variety of purposes, including but not limited to helping you log in (e.g., remembering your user name if you register or log in), remembering some of your customized user preferences, to help us better understand how people use our website, to collect traffic data, to help us improve our website, and to tailor advertising and content to your interests or help us avoid asking for the same information when you revisit our website.

The cookies placed on your computer by our website are used by our website, and may be shared with our agents and advertising technology partners, in order to provide you with targeted advertising that may appear on other websites you visit on the Internet or on mobile applications you use. These partners make use of technology to match cookies placed on your computer on our website with cookies placed on your computer by other websites you may visit or have visited. These partners may also use pixel tags, cookies, or other technologies, to recognize you across the devices you use, such as a mobile phone or laptop. With respect to collecting traffic data, we may use third parties to collect such data on our behalf. To disable or limit the use of cookies, please refer to the options provided by your Internet browser. If you do so, however, some pages or features (such as customized products/services or user preferences) on this website may not work properly.

Interest-Based Advertising. We may tailor online advertisements to you by matching offers to a summary of your interests. Your interests could come from several sources including your browsing activity and your response to online advertisements. In such circumstances, third parties collect and store data about your interests and online activity. When you see an online advertisement about Eliquis or visit this website, which collects data for interest-based advertising purposes, you can click on the "Ad Choices" icon within the advertisement or this website, which will take you to a page where you can learn more about interest-based advertising and manage or opt out of the online targeting technology from us, and the third parties that we work with who collect your data. If you opt out, you may still see advertisements online or in mobile applications, including advertisements from other Bristol-Myers Squibb and Pfizer brands. In some cases, data may still be collected about your browsing and mobile application activity by these third parties but they will not use this information to select advertisements you see.

Web Beacons. A Web beacon is a clear GIF (Graphics Interchange Format) image or pixel tag that a company can place on its websites or in digital communications to allow it or a third party, such as an Internet advertising, audience measurement or social media company to collect and help it analyze advertising campaigns and general usage patterns of visitors to their websites, to tailor advertising, or to measure the effectiveness of advertising campaigns. Bristol-Myers Squibb and Pfizer uses, and allows certain

third parties to use, Web beacons on this website and in digital communications for these purposes. As a result, Bristol-Myers Squibb, Pfizer, and these third parties may collect and use information about your online visits to this website or engagement with our digital communications.

Web Server Data Collection and Other Technologies. This website uses cookies, and other technologies that do not rely on cookies, to keep track of usage data, such as the source address that a page request is coming from (e.g, your IP address, device ID, domain name), date and time of the page request, the referring website (if any), and other parameters in the URL (e.g., search criteria).

If you are a healthcare provider, you may have registered with third parties and granted permission to share your personally identifiable information and online activities with others, such as pharmaceutical companies. Those third parties may provide us with technologies that allow us to see when you have been on our website while you are visiting, even if you have not contacted us directly or registered on our website.

We use web server data and other technologies and may share this information with third parties, such as Internet advertising or audience measurement companies, in order to tailor advertising to you, help analyze the effectiveness of advertising campaigns, and better understand general usage patterns of our website on the whole and which areas of our website users prefer (e.g., based on the number of visits to those areas). In addition, to provide you better tailored advertisements, programs, and information, we may also incorporate information collected from your browser and browsing activity in order to recognize you across the devices you use, such as a mobile phone or laptop. We may also collect and consolidate your online information, and match it with personally identifiable information collected from other third party resources and programs. We may work with third parties to help us with these activities.

Do-Not-Track Signals. When you visit our website, Bristol-Myers Squibb and Pfizer, and parties that we work with, may collect and use traffic data through the use of cookies, web beacons, interest-based ads, web server data, device ID, and IP addresses, as described in this Privacy Policy. The collection of traffic data occurs even when do-not-track signals are enabled on your Internet browser. Under certain circumstances, we may be able to identify you when you visit our websites. For example, if you registered on our websites, we may be able to link your personally identifiable information to previous visits on our websites depending on whether our website cookies from earlier visits are still placed on your computer. Bristol-Myers Squibb, Pfizer, and the parties we work with use traffic data as described in this Privacy Policy, including to tailor online advertisements to you across devices you use when browsing websites or using mobile applications. For more information about do-not-track signals, visit www.allaboutdnt.com.

Privacy Policies Governing Linked Websites. As a convenience to our visitors, the website contains links to other websites that may offer useful information. The Eliquis Privacy Policy described here does not apply to your use of those other websites. Before using the linked websites, please review their Internet privacy policies to understand how they use and protect personally identifiable information.

Changes in Our Privacy Policy. We may revise the Eliquis Privacy Policy at any time by updating this posting. You are bound by any such revisions and should therefore periodically visit this page to review the most current privacy policy.

Online Privacy for Children. We are committed to protecting the privacy of children. We do not intend to collect personally identifiable information from children under 18 years old. If a child has provided us with personally identifiable information, the parent or guardian of that child may contact us at 855-ELIQUIS (354-7847).

Policy on Use of Social Security Numbers. Bristol-Myers Squibb has a policy that provides for the proper use and protection of Social Security numbers obtained in the course of doing business by Bristol-Myers Squibb. Such policy protects the confidentiality of Social Security numbers, prohibits unlawful disclosure of Social Security numbers, and limits access to Social Security numbers. This policy applies to all methods of collection of Social Security numbers, including Social Security numbers obtained by oral, written and electronic means.

Questions. If you have any questions about the website's Eliquis Privacy Policy or other aspects of privacy on our Eliquis websites, please contact us at 855-ELIQUIS (354-7847) or at the mailing address below. Subject to the **Legal and Regulatory Requirements** section above, you may also contact us at this number or address to update or remove your personal information or to change your preferences with respect to marketing materials.

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